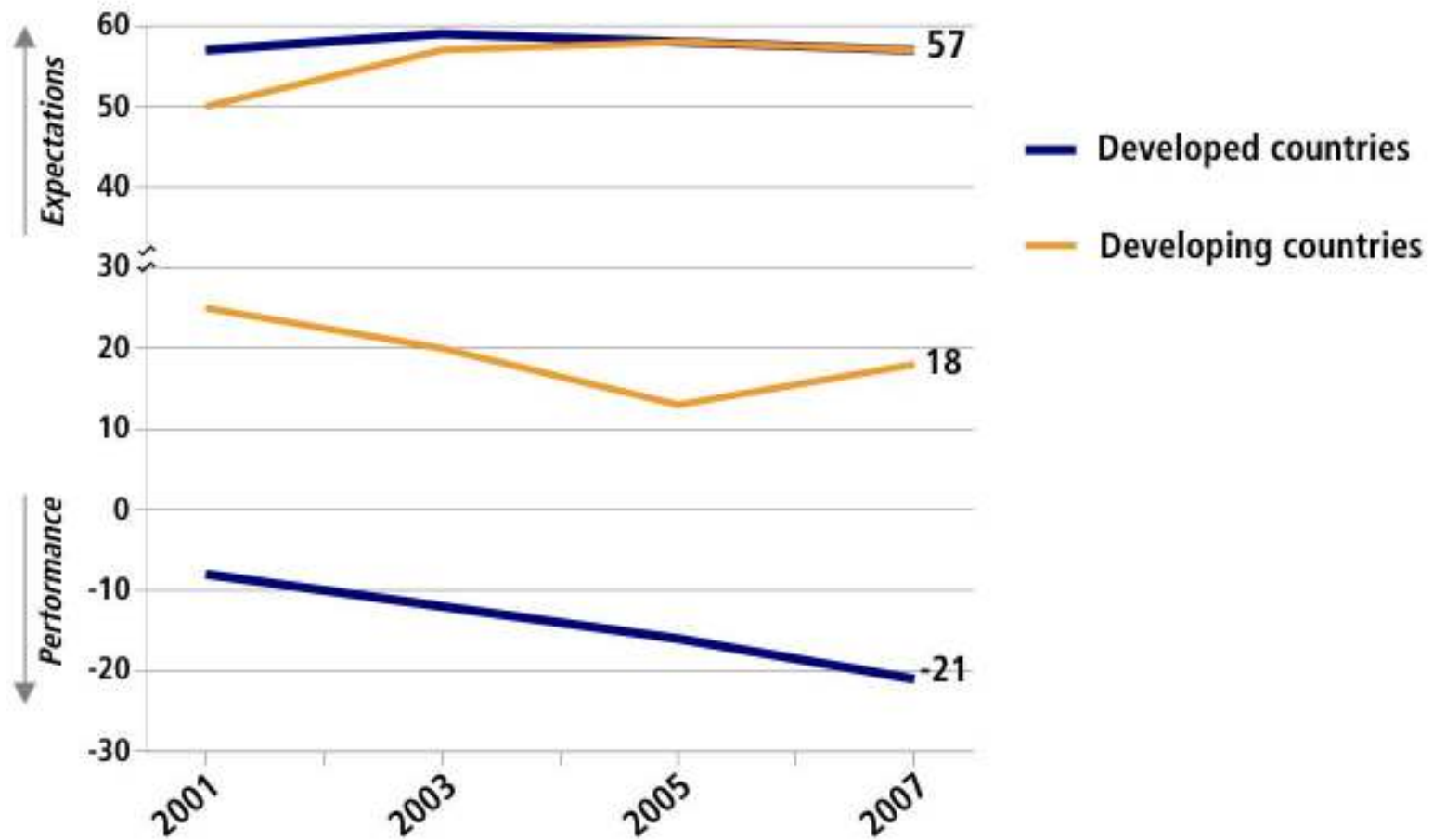


Expectations on CSR vs Industry CSR Performance

Developed vs Developing Countries, 2001–2007



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*Aggregate net expectations of 10 responsibilities of large companies

**Aggregate net CSR performance ratings of 10 industries